

Scott Mollett

IT INFRASTRUCTURE SPECIALIST

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Summary

Results-driven IT Infrastructure Specialist with **over 20** years of experience in designing, implementing, and maintaining robust and scalable IT systems. Proven expertise in delivering business-aligned technical solutions and developing resilient infrastructure roadmaps. Specialising in pilot testing, service delivery, and hands-on management of mission-critical systems, with a strong focus on change management and adherence to industry best practices and regulatory compliance.

Successfully implemented infrastructure improvements that attained ISO27001 certification which secured a five-year, £1bn government contract. Increased guest network resilience by 90% through local breakout redesign. Seeking to apply my technical expertise and strategic planning capabilities to strengthen and optimise IT infrastructure.

Core Skills

Project Driven Strategic Planning Governance Project Coordination ITIL, PRINCE2 HLD/LLD	Networking Cisco Switches Cisco LAN Controllers VLANs Wireless Design Guest Wi-Fi Segregation	Automation Power Automate Windows Deployment Group Policy Compliance ISO27001 Cyber Essentials PCI DSS GDPR BCP/DR Planning
Platforms Windows Server VMware Azure / AWS	Security Incident Response Patch Management Active Directory	

Experience

Career Break

Jan 2025 - Present

Took a planned career break to travel and oversee a property renovation.

Clipper Logistics / GXO - Cloud & Datacentre Tech Lead

Nov 2021 – Dec 2024

As a key member of the infrastructure team, I led the development of a strategic 12–24 month roadmap to prepare for ISO27001 and Cyber Essentials certification. Conducted a full gap analysis, defined company-wide IT standards, and produced high-level design (HLD) documentation mapping the entire IT estate across physical and cloud environments—enabling targeted implementation by support teams.

- **Secure Guest Wi-Fi Deployment**

Delivered a fully isolated guest Wi-Fi network across all locations via dedicated SSID and firewall-managed DHCP. Improved security posture and compliance, while enhancing visitor experience. Achieved 100% separation from corporate infrastructure.

- **Automated AWS SFTP Fulfilment Pipeline**

Project-managed third-party teams and internal workshops to design and implement a secure, automated client order fulfilment process. Reduced onboarding time by 60%, eliminated cross-team delays, and improved customer satisfaction through a repeatable, error-resistant workflow.

- **Company-Wide Documentation Standardisation**

Introduced unified formatting and naming conventions for technical documentation and provisioning templates. Improved audit readiness, reduced onboarding time by 40%, and enhanced operational consistency across departments.

DryLake - Founder – Residential Property Renovation Business

Jan 2021 – Nov 2021

Launched and managed a home improvement venture, gaining hands-on experience in budgeting, contractor coordination, and client communication. Leveraged digital tools to streamline workflows and cost tracking. Although the business was later discontinued, it strengthened my commercial awareness and developed key skills in legislation, resilience, adaptability, and strategic planning.

We Are Friday - Infrastructure Specialist

May 2018 – Jan 2021

Played a pivotal role in securing ISO 27001 and Cyber Essentials certification by designing and implementing robust IT policies across a 100-seat macOS estate. Directed IT project delivery and support teams to align services with business goals. Proactively managed risk and optimised processes, contributing to an 89% success rate in Business Continuity and Disaster Recovery testing.

- **Live Server Migration (Zero Downtime)**

Led migration from Windows Server 2003 to 2016, successfully transferring Mac-based file shares with zero downtime. Introduced granular access controls, eliminated legacy vulnerabilities, to contribute to achieving ISO 27001 certification—enhancing data governance and operational resilience.

- **ISO 27001 Compliance Delivery**

Managed the IT workstream for ISO 27001, authoring all required policies, procedures, and BCPs. Delivered targeted training across departments, resulting in certification with zero non-conformities and unlocking eligibility for high-value government contracts.

- **Desktop Disaster Recovery Simulation**

Orchestrated a full-scale DR exercise simulating a critical incident near company premises. Assessed cross-departmental impact and developed remediation strategies, resulting in a robust BCP and a measurable shift in organisational risk awareness.

- **Firewall Stack Rebuild & HA Restoration**

Rebuilt a failed Active-Passive firewall configuration, restoring secure remote access and high availability. Eliminated legacy rule vulnerabilities and ensured ISO 27001 compliance—critical for maintaining secure client access during the COVID-19 transition.

Cashflows - Infrastructure Specialist

May 2015 – April 2018

Assessed and optimised back-office hardware and software systems, introducing automated support and deployment processes with Group Policy and Windows Deployment Services that improved operational efficiency and reduced processing times by 90%. Took full ownership of office infrastructure—including connectivity, telephony, security, power, cabling, and backup systems—delivering upgrades that increased reliability and minimised unplanned downtime.

- **Patch Management & PCI Compliance**

Collaborated with third-party vendors to design and implement a comprehensive patch management framework. Achieved and maintained PCI compliance through consistent update cycles and proactive policy alignment, reducing vulnerability exposure and strengthening audit readiness.

Professional Credentials

TOGAF foundation currently studying (2025)

Microsoft Azure Fundamentals (AZ-900) - 2025

Cisco CCNP Enterprise Wireless Design -2023

Cisco CCNP Enterprise R&S - 2019

Cisco CCNA Enterprise - 2015

PRINCE2 Foundation / Practitioner - 2013

ITILv3 Foundation - 2013

Full (Clean) UK Driving License & Own Vehicle

Previously Held UK Government Baseline & SC Clearance – (Expired Jan 2022)